

# Lion Heart Express Inc

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**Date:** 05/09/2025

To Whom It May Concern,

**Subject:** Actions to Improve HOS BASIC Score

Lion Heart Express Inc. is actively working to reduce our current HOS BASIC score of 89%. The following steps have been implemented to improve compliance and performance:

1. **Daily Training:** We provide daily updates and training to drivers on the latest HOS rules and regulations.
2. **Logbook Audits:** A dedicated team audits driver logbooks daily to ensure accuracy and compliance.
3. **Pre-Trip Inspections:** Drivers are guided to perform thorough Pre-Trip Inspections (PTI) before each shift.
4. **ELD Training:** Drivers are trained on the proper use of Electronic Logging Devices (ELDs).
5. **FMCSA-Certified ELDs:** We ensure that all ELD systems are FMCSA-certified and meet regulatory requirements.
6. **ELD Functionality:** ELDs across the fleet are properly installed and fully functional.
7. **ELD Issue Protocols:** We have established protocols to resolve ELD-related issues quickly to minimize downtime.

We are confident these measures will significantly improve our HOS compliance and help lower our BASIC score.

Thank you for your attention. Please contact us if you need further information.

Thanks

Arshdeep Singh

Lion Heart Express Inc